



### PRODUCT CHANGE NOTIFICATION UPDATE

<b>ISSUE DATE:</b>	May 30, 2018
<b>NOTIFICATION:</b>	DOC-1000238 SYNPCN-2018-05-04_SS420-002
<b>TITLE:</b>	EOL notice for SS420 Site Controller
<b>EFFECTIVE DATE:</b>	November 2, 2018
<b>DEVICE(S):</b>	<b>SS420-002 SimplySNAP Site Controller</b> <b>CBSSW-420-002 Central Base Station, 5-button switch</b> <b>CBS-420-002 Central Base Station</b>

The SS420-002 SimplySNAP Site Controller and all other assemblies that include the SS420-002 will be transitioned to an EOL status on November 2, 2018. See below for last time buy and last time delivery information.

#### **REASON FOR CHANGE:**

Synapse is making this change to consolidate the site controller/gateway solution to the SS450. This will allow us to realize greater supply chain efficiencies and streamlining other manufacturing processes. Additionally, the SS450 contains a cellular modem, allowing for greater flexibility for providing remote troubleshooting or commissioning services when requested.

#### **LAST TIME BUY:**

The SS420-002, CBSSW-420-002, and CBS-420-002 must be purchased by November 2, 2018. (Orders will only be accepted as NCNR).

#### **LAST TIME DELIVERY:**

These parts must be delivered by December 28, 2018.

**RECOMMENDED ALTERNATIVE PRODUCTS:** The SS450-002 and other assemblies that include the SS450 provides the exact same functionality, but with the addition of cellular connectivity. Cellular connectivity on the SS450-002 is an optional service procured directly from Verizon. For all orders beginning November 2, 2018, please update your records and order the part numbers listed below:

<b>Old SS420 Part Number</b>	<b>New SS450 Part Number</b>
SS420-002	SS450-002
CBSSW-420-002	CBSSW-450-001
CBS-420-002	CBS-450-001